

Training to become a Specialist for Air Transport Services

Service is increasingly becoming one of a company's most important differentiation factors. For our service on the ground, we are searching for young, communicative, all round talents who have a progressive understanding of service.

As a Specialist for Air Transport Services, you will advise and inform, take on a variety of tasks dealing with handling, flights and check-in and you will sell products and services or develop marketing measures. You will be guided by our customers' needs and will therefore become a determining link in our service chain.

If you are looking for a profession, which focuses on customer proximity and service, if you would like to meet a new challenge with enthusiasm and creativity, then come to a company that stands for service competence.

Facts

- Within 2 1/2 years you will receive first class training to become a Specialist for Air Transport Services.
- The qualification encompasses the acquisition of theoretical and practical knowledge of the Station's operative areas of passenger check-in, ticket sales, baggage tracing, and ground operations.
- To be able to understand the procedures between board and ground, you will gain theoretical knowledge and practical experience of passenger service on board.
- You will also receive training in the fields of service and communication, conflict management, business English and project management.
- A business simulation game and the consolidation of your business management know-how along with several practical assignments in various commercial departments will round up your training
- At vocational school you will receive extensive qualification focusing on air transport management, general economics, accounting, marketing, English, and Spanish.
- Your training location will be Frankfurt or Munich

Requirements

- Good to very good results on your secondary school certificate, completion of commercial college, advanced technical college entrance or general university entrance qualification
- Very good knowledge of German orthography
- Good English language skills and preferably knowledge of a further foreign language
- Commitment in extracurricular activities
- Previous experience abroad is desired
- Pronounced service orientation, well-groomed appearance, talent for communication, team-capability, independence, responsibility, and commitment
- At least 17 years old when training begins

Training begin

Yearly in September

Application period

At least 1 year before training begins, at the earliest in May/June of the preceding year

Please apply online at www.Be-Lufthansa.com.

For your online application you will need the data from your CV and your school grades from the last four semesters.