

Service Professional Transfer and Ticketing

Are you a people person? Would you like to experience the atmosphere of an international airport? Do you see giving service as your calling and do you encounter people in a friendly and good-natured way?

Then come and join our team and help ensure that our passengers' encounters on the ground are a great experience.

In our Service Centers and Ticket Counters, all tasks have to do with the handling and processing of reservations and ticketing.

The Service Professionals deal with rebooking passengers who have had to unexpectedly change their travel plans.

You process the tickets accordingly, procure alternative documents, issue new tickets, and therefore help to ensure smooth processing.

Our Service Professionals Transfer and Ticketing offer comprehensive ticketing services.

Facts

- You will work as a Service Professional Transfer and Ticketing at the Frankfurt or Munich Airport. According to the current postings, you can see which of these airports have positions to fill and then apply accordingly.
- We are offering annual working time full-time models. The annual working time models are flexible.
- Duty rosters are set-up on a monthly basis.
- The working times are divided into early, middle and late shifts; occasionally night shifts may be necessary.
- The contract is initially limited to one year. It is possible to then prolong the contract.
- There is a 6 month probationary period.

Remuneration

- Initial gross salary (+ possible time supplements): EUR 1,881.47 (after familiarization period of 6 months: EUR 2,012.23)
- Your salary is paid on a monthly basis.
- You will additionally receive a 13th monthly salary as well as a vacation allowance.

Requirements

- Secondary School Leaving Certificate
- Completed commercial or service-oriented vocational training (such as Air Transport Businessperson, Travel Agency Businessperson, Graduate of a Tourism School) or at least 24 months working experience with airline-specific qualifications
- Speaks and writes German fluently
- Good spoken and written English language skills
- Good PC user know-how
- Suitable to PC monitor and shift work
- High level of service orientation, sociable with pronounced communication skills
- Sense of responsibility and dependability
- Team-capable
- Diplomatic even in difficult situations
- High level of flexibility
- Good perception and adaptability
- Polite and friendly manner
- Well-groomed appearance
- Intercultural competence

Please apply online

under www.Be-Lufthansa.com - Jobs - Passenger Services / Operations - Service Professional Transfer and Ticketing.

However before you apply, please find out whether we currently require personnel under the menu option "Current personnel needs" at www.Be-Lufthansa.com.